

# WHERE DO I GO GUIDE

| WHAT I NEED                          | WHERE TO GO   |
|--------------------------------------|---|
| Money Withdrawal                     | <ul style="list-style-type: none"> <li>• ATMs</li> <li>• Drive Thru (HWY office)</li> </ul>   |
| Check Deposit                        | <ul style="list-style-type: none"> <li>• Drive Thru (HWY office)</li> <li>• Night Deposit (Hwy office and Plant Site)</li> </ul>  |
| Loan                                 | <p>Call either office and make an appointment</p> <ul style="list-style-type: none"> <li>• Hwy Office 931-535-3750</li> <li>• Plant Site 931-535-7269</li> </ul>  |
| Loan Payment                         | <ul style="list-style-type: none"> <li>• Drive Thru (HWY office)</li> <li>• Night Deposit (both offices)</li> </ul>   |
| Card Services                        | <ul style="list-style-type: none"> <li>• Falcon 1-800-437-9392</li> <li>• Hwy office 931-535-3750</li> <li>• Plant site 931-535-7269</li> <li>• Toll free number 1-800-819-0792</li> </ul>  |
| Wires                                | <ul style="list-style-type: none"> <li>• Hwy office 931-535-3750</li> <li>• Plant site 931-535-7269</li> </ul>  |
| Membership Application               | <p>Call either office and make an appointment</p> <ul style="list-style-type: none"> <li>• Hwy Office (931-535-3750)</li> <li>• Plant Site (931-535-7269)</li> </ul>  |
| Balance History or General Inquiries | <ul style="list-style-type: none"> <li>• Call Hwy office 931-535-3750 or Plant office 931-35-7269</li> <li>• Home Banking</li> <li>• Mobile App</li> <li>• Telephone Teller line Service 1-800-543-1042</li> </ul> <p>To access Teller line, you will need your full account number. The pin number will be the last 4 digits of the primary account holder's social security number.</p> |

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